

The Bridgewater Hall Individual Membership – Terms & Conditions

Effective Date: 20 October 2025

By purchasing an Individual Membership, you agree to the following terms. Please take a moment to read them.

1. Membership Basics

- Your membership lasts 12 months from the date you purchase and is not automatically renewed.
- You will receive notification by email before your membership expires, giving you the opportunity to renew.
- Membership gives you priority ticket booking for selected concerts, discounts on selected concert tickets for yourself and a guest, and discounts on pre-paid restaurant meals for yourself and a guest, exclusive newsletters, a Welcome Tour of the Hall, and complimentary cloakroom usage whenever you visit for a concert.

2. Pricing and Types

- Individual Membership is £55.
- Prices and benefits may change for future memberships, but your current membership will keep the benefits available at the time of purchase.

3. Priority Booking

- Priority booking is available online only and for selected concerts as decided by the concert promoter.
- We do not guarantee Priority booking for any specific concerts.
- Membership does not guarantee tickets; availability is subject to demand.

4. Discounts and Offers

- Members are entitled to the following discounts:
 - 20% discount on International Concert Series tickets for the member and a guest
 - 20% discount on New Year's Eve tickets for the member and a guest
 - Discounts on selected other concerts, as decided by the concert promoter. If the Members price does not appear on a concert, there is no Members discount available.
 - 10% discount on pre-paid 2- and 3-course meals in the Charles Halle restaurant. On the night upgrades, additional menu items, drinks, and deposits are not discounted. This excludes New Year's Eve dining and platters, and restaurant packages that include access to The Lounge.
- Discounts cannot be combined with other offers unless stated.
- Discounts cannot be applied to tickets purchased prior to your Membership start date.

5. Membership Perks

- Regular members' newsletter with competitions, ticket offers, and updates.
- Welcome tour of The Bridgewater Hall.
- Free cloakroom use during concert visits – simply show your Membership purchase email confirmation.
- Membership cannot be transferred to someone else.

6. Refunds and Cancellations

- Membership fees are non-refundable.

7. Your Data

- We use your information according to our Privacy Policy.
- You may receive emails about concerts, events, and offers. You can unsubscribe at any time, however you will not receive Members offers if you choose to unsubscribe.

8. Changes to These Terms

- We may update these terms occasionally.
- Any updates will be emailed to members and posted on our website.

9. Questions?

If you have any questions about your membership, please contact us:

Email: supervisors@bridgewater-hall.co.uk

Phone: 0161 907 9000